



Chillflame Ltd

73 The Grove

Christchurch

Dorset

BH23 2EY

Tel: 0845 680 6149

www.chillflame.com

Charge out rates from 01.04.2011:-

		<u>Contract Customers</u>	<u>New Customers</u>
Callout Fee	Inside M25	£107	£129
	Outside M25	£72	£86

Please note that the Callout Fee is only intended for site attendance in an emergency situation. If a customer calls us out, we will always endeavour to be in attendance within four hours. However for calls received before 12:00 noon, we will attend the next working day by arrangement, without applying the Callout Fee or charging any travel costs.

Hourly rate on site, or travelling - daytime (08.00am to 16.30pm)	£35.79	£42.95
Hourly rate on site, or travelling - evenings (16.30pm to 20.30pm)	£44.74	£53.69
Hourly rate on site, or travelling - weekends and nighttime	£53.69	£64.42

Please note that we will always charge a minimum of 2 hours on site (not applicable to quoted work). This will be in addition to any other charges that may be applicable.

Cost per mile (in addition to travelling time)	£0.60	£0.60
London Congestion Charge (if applicable)	£12.00	£12.00
Parking (if applicable)	cost price	cost price
Materials Supplied	plus 15%	plus 15%

Prices are subject to an annual review every April. Customers will be informed at least one month prior to any change coming into effect.

Prices shown are for a plumber / pipefitter / duct fitter. Prices for an Air Conditioning Engineer or a Gas Engineer will be higher. Please contact the office for guidance on our current rates.